



DYNASTY SPAS®

101 Dynasty Way • Athens, TN. 37303

Thank you for purchasing a Dynasty Spas insulating and safety cover that is proudly made in Tennessee. This spa cover is warranted against defects in workmanship with a **one (1) year limited warranty**. Please make certain that the spa cover is secured and locked when the spa is left unattended. Failure to do so may result in injury or drowning!

Dynasty Spas warrants our insulating covers to the original end user, to be free from defects in material and workmanship, under normal usage, for a period of **1 year (12 months)** from the date of purchase to the original end user, or 18 months from the date of manufacturing, whichever comes first. Such limited warranty does not cover damages caused by animals, fire, vandalism, excessive chemicals, improper installation and strain, abuse or abrasion, acts of God or use for purposes other than that for which the cover was designed. Ordinary wear and tear, delamination and seam splitting due to improper use are not considered to be a defect in workmanship or material. Warranty of foam cores is void if any holes have been found to puncture or penetrate the outer covering. Any expressed warranty is limited in duration to **1 year (12 months)** from the date of manufacturing to the original end user. Dynasty Spas shall not be liable for any incidental or consequential damages.

Any insulating and safety cover deemed by Dynasty Spas to have failed due to defects in materials or workmanship during the warranty period will be repaired or replaced, at our option, without charge for materials or labor. Any labor cost for removal or installation as well as shipping charges to and from are the responsibility of the individual.

Operation, care, or maintenance of the insulating cover other than in accordance with the "Spa Insulating and Safety Cover Care and Maintenance instructions" will void this limited warranty.

WARRANTY DOES NOT COVER IMPROPER USE OR ANY OF THE FOLLOWING:

- Insulating cover has been subjected to damage, alteration, misuse, abuse, or if any repairs on the cover are attempted by anyone other than our authorized representatives, unless express written approval is given, acts of God, accidents, negligence, or excessive weight or wind.
- Foam breakage or tearing of vinyl (this cover is not intended to be walked, stood, or sat upon, or any excessive weight caused by rain, water, snow, animals, or any other acts of God).
- Damage due to misuse of chemicals of water or contact with other chemicals on the cover material.
- Fading of vinyl and thread is not considered a defect and will naturally occur due to normal chemical maintenance, exposure to the elements and aging.
- Scuffing & Chafing or wearing holes in cover by dragging or storing/leaning against sharp objects.
- Damage caused by improper installation or during transportation from the dealer to purchaser.

TO OBTAIN WARRANTY SERVICE:

Contact seller to obtain instructions on where to present the defective or failed cover along with the serial number of the spa if applicable and proof of purchase. In most cases Dynasty Spas will only require pictures of claim to make determination of coverage.

No Implied Warranties: The only expressed warranties are set herein and any implied warranties, including the warranties of merchantability and fitness for a particular purchase, are limited in duration to that of the expressed warranties. This warranty does not cover consequential damages or incidental damages including damage to property or injury arising for the use or inability to use this product.

Disclaimer

Dynasty Spas representatives are not agents of Dynasty Spas, and no agent, dealer, representative, salesperson or other person is authorized to change, modify, expand or extend this Limited Warranty or anything contained herein or to bind Dynasty Spas in any other manner. Under no circumstances shall Dynasty Spas or any of its authorized representatives be held liable for injury or damage to any person or property for any claims, regardless of the manner in which such claims arise. Terms and conditions of this warranty supersede all previously published information.

Legal Rights

You may also have other rights, which may vary from state to state, in addition to the specific rights given to you here under. PLEASE READ THIS LIMITED WARRANTY CAREFULLY TO KNOW YOUR RIGHTS AND YOUR WARRANTY EXPECTATIONS AND LIMITATIONS.

For cover warranty issues, contact your dealer or you can email covers@dynastyspas.com.

Thank you for your purchase of a Dynasty Spas cover.

Welcome to the family!!!

Proudly made in Tennessee



DYNASTY SPAS

2023 The manufacturer reserves the right to change product selections and/or make product modifications without notice. Your Dynasty Spas Dealer/Contractor is an independent business person and not an agent or employee of the manufacturer of Dynasty Spas product line or any of its subsidiaries. Neither the manufacturer of Dynasty Spas nor its subsidiaries accept any responsibility for any representations, statements or contracts made by any Spa Dealer/Contractor.